

I/104006/2023



Office of Chief Administrative Officer/ PTS  
State Entry Road, IRCA building,  
New Delhi 110055



संख्या-No: CAO/ PTS/ 137/ TTE Lobby/ WI/ 2021/ Part-1

दिनांक: Dated: 12 December 2023

**Chief Commercial Manager/PS(s)**  
(All Zonal Railways)

**Subject:** Change of URL to access TTE Lobby application-reg.  
**Reference:** GM/ PMS/ CRIS letter no. 2021/ CRIS/ NDLS-HQ/ PMS/ PROJECT/ 0261/ PT-1 dated 30.11.23. (Copy enclosed)

Sanction was accorded by Ministry of Railways to the work of Roll Out of “Proliferation of Computerised TTE lobbies over Indian Railways” which inter-alai included implementation of 373 lobbies and replacement of equipment at 199 existing lobbies. This also included setting up of central infrastructure for TTE lobby applications on CRIS cloud.

CRIS vide above reference has informed that TTE lobby application has been migrated from old infrastructure CRIS Cloud. Presently, TTE lobbies are accessing the application on UTN network as <http://10.64.0.15/cttel/> and now will be accessible at <http://10.77.34.54/cttel/>. Both the URL will work for next one month and shall be discontinued from 1.1.2024.

The steps to change/ update the URL in the Chrome Browser is enclosed as annexure to the CRIS letter dated 30.11.2023.

In view of the above, Zonal Railways are requested to advise all TTE lobbies to change the default URL in Chrome Browser in all the Thin Clients to new URL at <http://10.77.34.54/cttel/>.

Feedback, if any, may be sent to this office/ CRIS for necessary rectification.

Encls: AA.

(Ashish Roy)  
Dy. Chief Commercial Manager/PTS

Copy for kind information to:

1. PCCM, All Indian Railway
2. EDPM, Railway Board, New Delhi.
3. ED(C&IS), Railway Board, New Delhi.
4. GM/PMS/CRIS, Chanakyapuri, New Delhi.